

DATE: March 17, 2011
TO: Distributors, Dealers, and Installers of Xantrex
North American and Korean Single Phase GT Series Grid Tie Inverters
SUBJECT: North American and Korean Single Phase GT Series Grid Tie Inverter Recall – Change To Field Repair Kit



DEALER / INSTALLER UPDATE

Deliver to Responsible Person in your Organization

We wish to inform you that an enhancement has been made in the voluntary field retrofit action originally announced by Schneider Electric on January 18th, 2011 in cooperation with the U.S. Consumer Product Safety Commission.

The remedy has been modified to include metal brackets to be installed on the lower balance-of-system wiring box and at the top of inverter. The decision to implement these additional components as part of the installation has been made in consultation with the U.S. Consumer Product Safety Commission. This enhancement further strengthens the enclosure.

Installations where the initial retrofit of the capacitor assembly has already occurred should have the additional brackets added.

Recommended Action: For units without original kits installed

1. Please refer to the attached product identification sheet to determine the correct bracket kit. There are two options available.
2. Contact the hotline at 1-800-714-7176 to order both the original kit and the additional bracket kit. There is a delay of 1 week from our original target date of March 16, 2011. All kits will resume shipping on March 23, 2011 but with limited availability in the first week.

Recommended Action: For units with original kits installed

1. Contact the hotline at 1-800-714-7176 to arrange for the bracket kits to be sent. Additional work instructions will be included in the kit to facilitate installation of the brackets. If this additional activity requires a second trip to the customer site, installers may submit a second claim to offset costs under the terms of the original reimbursement program.

We appreciate your continued support of the action.

Regards,

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Appendix 1

Product Identification



Original wiring compartment

Flat cover

All affected models with 7- or 8-digit part numbers.

Examples :

864-xxxx

X-864-xxxx

Order bracket kit 864-9004

New compartment with Square-D disconnect

Rounded cover and red handle

5 affected models with part numbers ending in -02

864-1001-02

864-1006-02

864-1008-02

864-1009-02

864-1032-02

Order bracket kit 864-9005